

Dear Valued Customers,

Enhanced Specialized Cleaning to minimize risk against Corona Virus

As the effect of COVID-19 (corona virus) continues to evolve, we at Ringwood Property Services is committed to the health and safety of our employees and our customers in accordance with public health guidelines.

However, with the threat that the current virus could be more widespread, it is imperative that Ringwood Property Services offer our valued customers an enhance level of specialized surface cleaning by using below listed products/method:

1. Det-Sol 500 or similar - Has a chlorinated formula with the main chemical being Sodium Hypochlorite. It is said that the *"The World Health Organisation has just released Environmental Cleaning in Healthcare Facilities which state that the use of Sodium Hypochlorite (Det-Sol 500) is recommended for hard surface infection control"*. Det-Sol 500 is listed with the Therapeutic Goods Administration (TGA) as a hospital-grade disinfectant.
2. Shield Citrus or Shield Pine by Diversey or similar – This is a Hospital Grade disinfectant with Citrus or Pine fragrance. This can be used safely on floors, walls, bench tops or any other washable surface. This will be more user friendly.
3. Steam & Microfibre cleaning without chemicals – High temperature steam breaks the bond between the dirt and the surface and kills germs bacteria, parasites (such as dust mites) and allergens through thermal shock.

Our enhanced specialized team will consist of minimum 2 people whose duties will primarily focus on hard surface cleaning such as tabletops, door handles/knobs, railings, chair arm rests, elevator touch ramps and the like during normal business hours.

It should, however, be pointed out that the enhanced specialized clean should *not* be misconstrued as part of an infectious control clean because Ringwood Property Services is not an accredited member of Infectious Control Clean.

Should you think that our new and innovative service will assist the control of corona virus infection at your workplace, we are happy to assist.

Reference Documents Enclosed:

1. Manufacture of Det-Sol 500 website – www.eucaligroup.com
2. Infection prevention and control during health care when novel coronavirus (nCoV) infection is suspected dated 25 January 2020 – This document confirms use of Hospital level disinfectant such as Sodium Hypochlorite
3. Australian Government Department of Health – Isolation Guidance Version 12 dated 15 March 2020)
4. Steam Australia – Steam & Microfibre Cleaning without Chemicals

PN: Cleaning methodology is subject to availability of chemicals, PPE from suppliers